



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 13, 2017

Ms. Jennifer Shute  
Sr Mgr Safety Recall Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326

NEF-150SM  
17V-432

**Subject:** Inadvertent Air Bag Deployment due to Chafed Wire

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DODGE/JOURNEY/2011-2015

**Mfr's Report Date:** July 7, 2017

**NHTSA Campaign Number:** 17V-432

**Components:**

AIR BAGS:FRONTAL

**Potential Number of Units Affected:** 363,480

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain 2011-2015 Dodge Journey vehicles. In the affected vehicles, the driver's frontal air bag may unexpectedly deploy if the air bag wiring harness gets chafed within the steering wheel and short circuits.

**Consequence:**

Unexpected deployment of the driver's frontal air bag increases the risk of a crash or driver injury.

**Remedy:**

Chrysler will notify owners, and dealers will inspect the air bag wiring within the steering wheel, replacing it if necessary. A protective cover will also be installed. These repairs will be made free of charge. The recall is expected to begin August 21, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T47.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement