



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 13, 2017

Ms. Jennifer Shute  
Sr Mgr Safety Recall Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326

NEF-150SM  
17V-435

**Subject:** Alternator may Fail Resulting in Engine Stall

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHRYSLER/300/2011-2014  
DODGE/CHALLENGER/2011-2014  
DODGE/CHARGER/2011-2014  
DODGE/DURANGO/2011-2014  
JEEP/GRAND CHEROKEE/2012-2014

**Mfr's Report Date:** July 10, 2017

**NHTSA Campaign Number:** 17V-435

**Components:**

ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

**Potential Number of Units Affected:** 442,214

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2011-2014 Dodge Challenger, Dodge Charger, Chrysler 300, Dodge Durango, and 2012-2014 Jeep Grand Cherokee vehicles. The affected vehicles have electro-hydraulic power steering (EHPS) and are equipped with a 5.7L or a 3.6L engine and a 160, 180 or 220 amp alternator. In the affected vehicles, the alternator may suddenly fail.

**Consequence:**

If the alternator fails, the vehicle may stall without warning, increasing the risk of a crash. There is also the possibility that the alternator may short circuit, increasing the risk of a fire.

**Remedy:**

Chrysler will notify owners, and dealers will inspect the alternator and depending on the part number, will replace the alternator, if necessary, free of charge. The recall is expected to begin on August 24, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T36.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement